

SENIOR OFFICERS CONFERENCE O/B TUI DISCOVERY 2

Within a two day conference on board the latest fleet-addition "TUI Discovery 2", Thomson Cruises granted a look behind the scenes to their Fleet Senior Officers and contractors.

Captains, Staff Captains, Chief Engineers, General and Hotel Managers accepted the invitation and exchanged their uniforms for a business wear. As the Technical Manager of 'TUI Discovery', 'TUI Discovery 2', 'Thomson Celebration' and 'Thomson Dream', Columbia Cruise Services was delighted to participate with a small delegation, led by our Managing Director Olaf Gröger.

Richard Sofer (Managing Director Thomson Cruises), Adrian Hibbert (Operations Director Thomson Cruises) and their team outlined in a very descriptive manner the operational short and long term strategies for Thomson Cruises within different business sessions.

Presentations and group

discussions on customer service, safety and security promoted additional awareness on commonly agreed key-points.

Off the panels, an interesting exchange across the fleet

and departments completed the valuable get-together.



COLUMBIA
CRUISE SERVICES

